

Module 3 Assignment

Sharif Bajo

PhD by Portfolio
Dr Stephen Harrison
Swiss School of Business Research
(SSBR)
08/07/2024

Word Count: 6135



Table of Contents

Introduction (407 word)	2
Section 1: Background and Context (772)	4
Section 2: Identifying the Need for Disruption (935 words)	7
Section 3: Core Assessment Elements of TIPTALENT (1048 words)	10
Section 4: Micro and Macro Level Implications (957 words)	15
Section 5: Implementation Strategy (1011 words)	18
Section 6: Sustainability and Adaptability (715 words)	22
Conclusion (290 words)	24
References	25
Attachments	26

Sharif Bajo Page 1 of 26

Revolutionising Leadership Talent

Creating A Sustainable and Ethical Talent Identification System for The Future

Introduction (407 word)

In today's fast-paced technology and business environment, TIPCONS has introduced a groundbreaking Leadership Talent Identification System, known as TIPTALENT. This innovative system combines artificial intelligence with advanced talent management techniques, redefining the landscape of leadership development. Contrary to the notion that innovation is unmeasurable and often reliant on luck, TIPTALENT places a strong emphasis on sustainability and ethical practices. Its primary goal is to identify and cultivate leaders who are not only capable of meeting contemporary business challenges but are also deeply committed to these crucial principles. This strategy highlights TIPCONS's dedication to enhancing talent management and leadership development, thereby setting new industry standards.



Figure 1: TIPCONS's profile brochure

The core of TIPTALENT is the transformative power of innovation and its ability to drive significant change. Inspired by the insights of Dyer, Gregersen, and Christensen in "The Innovator's DNA" (2009), TIPTALENT surpasses traditional methods of talent identification by targeting leaders who can thrive in a rapidly evolving global market. It challenges conventional approaches by assessing leadership attributes that include a commitment to sustainability and the capacity to address new challenges, alongside traditional metrics of leadership potential and performance.

The integration of lessons from Modules 1 and 2 is vital to the success of this project. The strategic insights from Module 1 underscore the critical role of talent identification in organisational success, especially in overcoming the challenges posed by the post-Covid-19 era. Module 2 emphasises the importance of collaborative problem-solving and decision-making, highlighting the necessity for leaders who can foster a culture of innovation and teamwork. These modules collectively provide a robust foundation for a forward-thinking and strategic leadership talent identification system.

Sharif Bajo Page 2 of 26

Sustainability and adherence to best practices are integral to TIPTALENT's framework. Reflecting the perspectives of Visser, Hollender, and Googins in "The Age of Responsibility" (2010), sustainability has become a strategic imperative that requires leaders expert in resource management, ethical practices, and social responsibility. TIPTALENT weaves sustainability into the very fabric of leadership development, ensuring that future leaders are well-equipped to manage resources responsibly and act ethically.

In conclusion, the creation of an innovative, disruptive, and sustainable leadership talent identification system is essential for organisations striving to excel in the 21st century. TIPTALENT incorporates insights from previous modules to champion a comprehensive talent identification strategy that emphasises strategic alignment, innovation, sustainability, and ethical leadership. This approach prepares organisations to navigate present challenges effectively while laying a strong foundation for a more sustainable future.



Figure 2: TIPTALENT's features

Sharif Bajo Page 3 of 26

Section 1: Background and Context (772)

In today's era of rapid technological and environmental changes, integrating sustainability into strategic planning is crucial for leadership roles, guiding organisations toward sustainable practices. Insights from Modules 1 and 2 highlight the strategic importance of aligning talent identification with overall organisational strategies, as well as the critical role of collaborative problem-solving and decision-making in this process. These factors are particularly relevant to the consulting and training industry, which faces unique challenges in the current and post-COVID-19 business landscape.



Figure 3: Training and Development in a Post-COVID-19 Era - London Business Training & Consulting

1.1 Integration of Sustainability and Best Practices in Strategic Planning

The integration of sustainability and best practices in strategic planning and decision-making reflects a broader understanding of the connection between business operations and social and environmental issues. As stated by Porter and Kramer (2011) in their article "Creating Shared Value," companies can achieve greater productivity and competitiveness by addressing social problems as part of their core business strategy. This perspective is especially relevant to TIPTALENT, which prioritises the ability to navigate and contribute to sustainability challenges.

Module 1 focused on strategy by emphasising the importance of incorporating sustainability into the DNA of organisational strategies. According to Eccles, Ioannou, and Serafeim (2014), organisations that prioritise sustainability measures demonstrate superior operational performance and are more likely to engage in long-term strategic planning. This connection emphasises the significance of identifying leadership talent capable of integrating sustainability into strategic decision-making, ensuring that organisational growth is both responsible and forward-looking.

Sharif Bajo Page 4 of 26

1.2 The Strategic Importance of Talent Identification

The post-Covid-19 business landscape has highlighted the strategic importance of talent identification. The pandemic has accelerated the need for digital transformation and emphasised corporate social responsibility. In this context, the work from Module 1 on strategy becomes even more critical as it emphasises the need for a strategic approach to identifying leaders who are not only technologically savvy but also deeply committed to ethical practices and sustainability. Boudreau and Ramstad (2005) argue in their work on talent management frameworks that the most effective talent strategies are those that closely align with the organisation's strategic objectives. This ensures that the right talent is in place to tackle complex challenges and seize emerging opportunities. Strategic alignment is especially crucial in today's landscape, where leaders must possess a blend of digital literacy, strategic foresight, emotional intelligence, and a deep commitment to sustainability.



Figure 4: Overview of the most important leadership skills for the 21st-century workplace, adapted from Bernard Marr.

1.3 Collaborative Problem-Solving and Decision-Making

Insights from Module 2 on collaborative problem-solving and decision-making highlight the increasing importance of these skills in leadership roles. Leaders must be able to navigate complex issues collaboratively, particularly those related to sustainability and ethical challenges. In her research on team learning, Edmondson (2012) emphasises the significance of the environment that foster open communication and collaboration, as it is more likely to innovate and adapt to changing circumstances. This insight directly relates to TIPTALENT, which prioritises the identification of leaders who excel in creating inclusive, collaborative environments that encourage diverse perspectives and innovative solutions to complex problems.

Sharif Bajo Page 5 of 26

1.4 Current State of the Consulting and Training Industry



The consulting and training industry, which plays a critical role in shaping organisational strategies and leadership development, is undergoing significant transformations. Trends such as the increasing demand for digital and sustainable business models, the need for agile and adaptive leadership skills, and the growing emphasis on ethical practices present both opportunities and challenges for the industry. As highlighted in Deloitte's 2020 Global Human Capital Trends report, organisations need to embed a sense of purpose and mission into their operations, requiring a new breed of leaders who can champion these values.

Figure 5: Deloitte 2020 Global Capital Trends Report

Moreover, the consulting and training industry is confronted with the challenge of adapting its offerings to the rapidly changing business landscape. Traditional in-person training programs are being supplemented or replaced by digital learning platforms. This shift necessitates a reassessment of talent identification criteria, with a greater emphasis placed on digital literacy, adaptability, and a strong commitment to sustainability and ethical leadership. The integration of sustainability and best practices into strategic planning and decision-making, as emphasised in Modules 1 and 2, is crucial in the current and post-Covid-19 business landscape, particularly in the consulting and training industry. It is vital to prioritise sustainability, adaptability, and ethical leadership in a talent identification system that recognises the strategic importance of talent identification and the need for collaborative problem-solving and decision-making skills. In the 21st century, as organisations navigate complexities, identifying and developing leaders who embody these values will be essential for long-term success and sustainability.

Sharif Bajo Page 6 of 26

Section 2: Identifying the Need for Disruption (912 words)

Scott Kirsner (2021) highlights the risk of premature scaling in innovation, likening it to placing a prototype directly on a highway. This mirrors the challenge of identifying leadership talent amid rapidly changing technology, demographics, and values. Traditional models, which prioritise past accomplishments and fixed skill sets, are insufficient in recognising the diverse and innovative qualities crucial for effective leadership in the contemporary, dynamic business environment. Present-day leaders must possess the ability to navigate uncertainty, promote diversity, and drive innovation. Consequently, a profound shift is necessary in how we both identify and develop leadership talent, embracing a more adaptable and inclusive approach that acknowledges the complexity and ongoing evolution inherent in the modern business landscape.

2.3 The Requisite for a Disruptive Talent Identification Approach

Given the deficiencies of conventional practices and the transformative impact of external forces, there is an urgent need for a revolutionary approach to pinpointing leadership talent. This unique methodology challenges established beliefs and practices, harnessing state-of-the-art technologies and employing sophisticated evaluation tools. It aims to discover candidates who not only possess the requisite technical skills but also demonstrate flexibility, resilience, and a forward-thinking leadership style. This innovative strategy is specifically designed to effectively navigate the challenges of a VUCA (Volatility, Uncertainty, Complexity, Ambiguity) environment. By adopting this forward-thinking model, organisations can access a more diverse talent pool, ensuring that future leaders are identified and developed without the limitations of traditional methods.



Figure 6: Living in a VUCA world, adapted from Scott Baldwin.

2.3 The Imperative of A Disruptive Approach

The necessity for a disruptive approach to the identification of leadership talent has become crucial, given the evolving nature of business realities. Traditional methods are no longer adequate due to the influence of external factors, the need for adaptability and innovation, and the emergence of new technologies and methodologies. Organisations must expand the scope of assessment and embrace these new approaches in order to effectively identify and develop future leaders. This is vital to ensure their continued success in an increasingly complex and competitive landscape.

Sharif Bajo Page 7 of 26

The Covid-19 pandemic has prompted a distinct approach to change, accelerating digital transformation and highlighting the importance of agility and ethical leadership in crisis management. This transformation requires a new approach to identifying leadership potential, which exceeds conventional benchmarks of achievement and prioritises individuals who possess technological expertise and a deep commitment to ethical conduct and sustainability.

According to Marla M. Capossi, Renée Dye, and Amy Howe, comparing one company to another unrelated company leads to significant creative advancement. This viewpoint is consistent with Scott Anthony's observation on key attributes that are crucial for navigating disruptions. He identifies courage, clarity, curiosity, and conviction as fundamental traits that leaders must possess to proactively drive transformation before external pressures escalate.

Such a perspective is indispensable for TIPTALENT, which advocates for the selection of leaders who possess the vision and innovation to address current challenges, as well as the adaptability and ethical decision-making skills necessary to seize future opportunities and foster sustainable growth. Paralleling the insights of Hamel and Sanini (2020) on the imperative of organisational change, it becomes evident that the future favors organisations capable of innovating, adapting, and aligning their operations with broader social values. This emphasises the importance of cultivating leadership that embodies these transformative attributes.



Figure 7: Surviving Disruption, adapted from Marc Dimmick

2.4 Inadequacies in Addressing Sustainability and Best Practices

Traditional methods of identifying leadership potential often fail to recognise the importance of sustainability and ethical conduct. While technical skills and past accomplishments can be easily measured and evaluated, qualities such as ethical judgment, commitment to sustainability, and the ability to inspire change require a deeper level of assessment. Marla M. Capossi, Renée Dye, and Amy Howe argue that while imposing constraints to stimulate innovation may seem counterintuitive, it is essential for exploring new opportunities. Without structure, many innovative thinkers waste time or stay in their comfort zones.

Traditional methods of talent identification provide limited insight into a candidate's capacity for such leadership. This discrepancy between the qualities sought by modern organisations

Sharif Bajo Page 8 of 26

and the attributes evaluated by conventional identification methods emphasises the urgent need for a new framework for identifying leadership potential. It is crucial to examine the traditional methods used to identify leadership talent and their limitations. Additionally, a thorough analysis of the impact of external factors on talent identification is necessary to emphasise the need for a disruptive approach. The present era, characterised by significant concerns about sustainability and technological advancements, calls for a reevaluation of effective leadership criteria. Furthermore, as organisations navigate the challenges of digital transformation, the importance of leaders who are committed to ethical practices and sustainability becomes increasingly evident. In this context, Scott Anthony's emphasis on courage, clarity, curiosity, and conviction resonates and calls for a shift toward leaders capable of driving transformation during disruptions.

Moreover, it is important to note that traditional methods fail to adequately assess candidates' ability to demonstrate sustainable leadership. Building on the suggestion of Capossi, Dye, and Howe, the imposition of constraints can act as a catalyst for innovation, guiding organisations toward leaders who possess the skills necessary to drive sustainable practices. Leadership is evolving, necessitating a disruptive approach that prioritises adaptability, innovation, and ethical governance. As organisations strive to navigate the complexities of the contemporary business environment, the selection and development of leaders who embody these transformative qualities will be crucial for shaping their future success.



Figure 8: An image depicting the evolution of leadership towards sustainability, innovation, and ethical governance

Sharif Bajo Page 9 of 26

Section 3: Core Assessment Elements of TIPTALENT (1049 words)

TIPTALENT is a groundbreaking framework designed to strategically identify and cultivate leadership skills essential for navigating the complexities of today's global business environment. TIPTALENT extends beyond a mere tool, embodying a comprehensive structure to refine various leadership aspects. As Doug Andrew notes in the Harvard Business Review, aligning opportunities with individual talents and capabilities is crucial: "Will this opportunity utilise your unique talents and abilities? For a company or team decision, does the opportunity highlight your greatest differentiation to customers?" This principle underscores TIPTALENT's core philosophy, focusing on leveraging and enhancing innate leadership qualities vital for current and future organisational success.

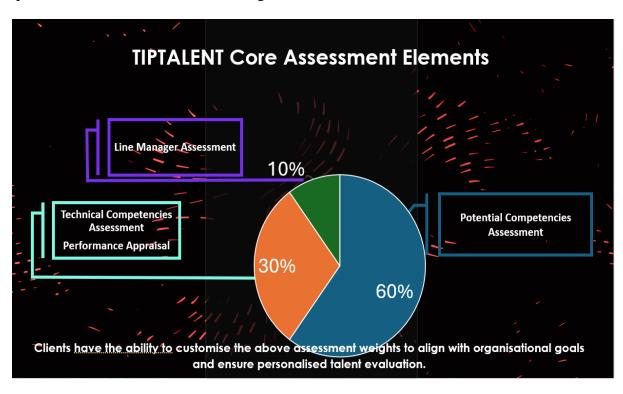


Figure 9: TIPTALENT core assessment elements

3.1 Potential Assessments

These assessments evaluate the inherent abilities and aptitudes of employees, predicting future performance and identifying development areas. TIPTALENT assesses 24 behavioural competencies, covering critical leadership skills such as emotional intelligence, adaptability, and ethical decision-making. Research from Harvard, Carnegie, and Stanford underscores that 85% of workplace success stems from soft skills—interpersonal and emotional abilities—while only 15% is attributed to hard skills—technical and job-specific knowledge. This insight drives TIPTALENT's focus on soft skills, recognising their paramount importance in effective leadership and overall workplace effectiveness, guiding targeted development and training initiatives.

Sharif Bajo Page 10 of 26

3.1.1 Behavioural Assessment

The behavioural assessment measures personality traits and behaviours that significantly influence performance in various roles. By understanding these traits, organisations can predict how individuals will interact with team members, manage stress, and fit within the company culture. These insights are crucial for long-term success, as they help identify potential leaders and areas for development. Behavioural assessments provide a comprehensive understanding of an individual's interpersonal skills, emotional intelligence, and adaptability, which are vital for effective leadership and team dynamics.

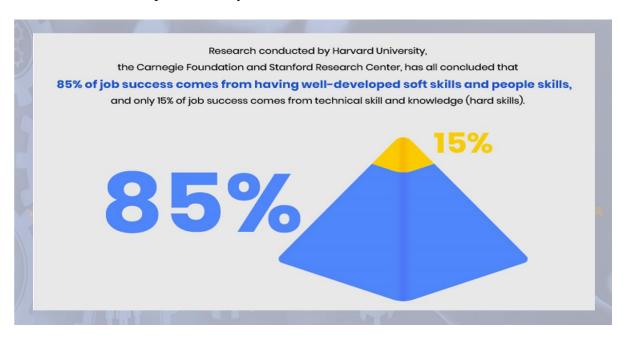


Figure 10: Harvard, Carnegie, and Stanford Research

3.1.2 Adaptive Leadership Assessment

This component evaluates a leader's capacity to navigate volatile surroundings by demonstrating resilience and the ability to alter strategies in response to challenges. The emphasis lies on flexibility, foresight, and embracing change.

3.1.3 Ethical Decision-Making Evaluation

Central to TIPTALENT is the appraisal of a candidate's ethical compass. This evaluation seeks individuals whose decision-making processes are firmly grounded in integrity, accountability, and a commitment to ethical conduct.

3.1.4 Sustainability Mindset Assessment

Recognising the importance of caring for the environment, this evaluation measures a person's dedication to sustainable actions. It highlights the importance of incorporating sustainability into fundamental strategies, aiming to strike a careful balance between economic prosperity and the health of the environment.

Sharif Bajo Page 11 of 26

3.1.5 Innovation and Change Management

In today's dynamic world, the ability to drive innovation and effectively manage transitions is of paramount importance. This element of TIPTALENT assesses a leader's aptitude for spearheading innovation and skillfully guiding their organisation through periods of change.

3.2 Performance Assessments

Performance assessments evaluate current skills and role effectiveness, directly impacting workforce productivity. These assessments ensure employees meet operational demands efficiently, maintaining high standards of quality and productivity. This comprehensive evaluation helps identify strengths and areas for improvement, fostering continuous development and growth within the organisation.

3.2.1 Functional/Technical Assessment

This assessment targets job-related skills and technical knowledge, measuring an individual's expertise and application in their role. It ensures that employees meet operational demands efficiently, maintaining high standards of quality and productivity in their work outputs.

3.2.2 Employee Performance Appraisal

A thorough review of an employee's overall job performance, including achievements, work quality, and contributions to organisational goals. This assessment is crucial for managing current performance, aligning it with strategic objectives, and making informed decisions about promotions, compensation, and other HR matters. By providing a comprehensive evaluation, it helps in identifying strengths and areas for improvement, fostering continuous development and growth within the organisation.

3.2.3 Digital Literacy: Leadership's New Edge

In today's leadership arena, digital literacy serves as a fundamental cornerstone, empowering leaders to harness technology for innovation, streamline operations, and engage stakeholders effectively. It equips leaders with the tools to navigate digital transformations, foster a culture of continuous learning, and maintain competitiveness in a fast-paced, technology-driven global marketplace.



Figure 11: Digital literacy for leadership

Sharif Bajo Page 12 of 26

3.2.4 Business Acumen

This component focuses on evaluating leaders' deep understanding of the business ecosystem. It emphasises their ability to integrate knowledge of operations, finance, and market dynamics to inform strategic decisions. This component ensures leaders apply this comprehension to drive organisational success and adapt to changing market conditions.



Figure 12: Business Acumen | The Business School of South Africa

3.3 Line Manager Assessment

Line Manager Assessment is distinct due to its evaluation process. Unlike automated assessments, it requires a line manager to manually review other assessment results and additional performance data. This manual, integrative approach provides detailed insights that automated systems might overlook, offering a personalised evaluation based on direct managerial observation and judgment. Organising the assessment this way ensures clear differentiation between potential predictive tools and current performance evaluations while emphasising the unique, integrative role of line manager evaluation This structure supports targeted development interventions and informed decision-making.

3.4 Integrating Ethical and Sustainable Practices

3.3.1 Triple Bottom Line Inspiration

Influenced by Elkington's Triple Bottom Line concept, TIPTALENT advocates for the integration of sustainability and ethical practices when evaluating leadership. The objective is to identify leaders who not only drive economic success but also make positive contributions to society and the environment, embracing a holistic approach to leadership excellence.

Sharif Bajo Page 13 of 26

3.3.2 Emphasis on Technology and Analytics

Drawing on insights from McKinsey's 2023 Global Survey, TIPTALENT incorporates advanced technologies and data analytics to transform the talent identification process. This approach emphasises the significance of embracing digital innovations to stay ahead in a competitive landscape.

By encompassing these comprehensive assessment elements, TIPTALENT is uniquely positioned to identify, cultivate, and enhance leadership talent, ensuring that organisations are equipped with visionary leaders capable of thriving in a complex and rapidly evolving global landscape

3.5 A Vision for the Future

TIPTALENT embodies a forward-thinking approach to identifying leadership talent, carefully crafted to meet the demands of the contemporary business landscape. By prioritising essential competencies such as sustainability, ethical decision-making, technological proficiency, and global awareness, TIPTALENT is uniquely positioned to recognise and foster leaders who excel in their roles while also making positive contributions to society and the environment. This system signifies a transition towards responsible and visionary leadership, emphasising the need for organisations to adapt and thrive amidst the challenges and opportunities of the 21st century.



Figure 13: Future vision (Bigstock)

Sharif Bajo Page 14 of 26

Section 4: Micro and Macro Level Implications (957 words)



TIPTALENT is poised to redefine the paradigms of leadership within the complex contemporary dynamics of business environments and broader social contexts. By weaving critical principles such as ethics, sustainability, and adaptability into the very leadership development, of TIPTALENT embarks on a visionary journey to cultivate leaders who are not merely equipped to tackle today's challenges but are also prepared to drive transformative changes. This comprehensive approach to leadership development emphasises a paradigm shift, integrating personal growth with overarching organisational and social objectives, thereby setting new benchmarks across industries and fostering social progress.

Figure 14: Comparing the Micro Level with the Macro Level,

4.1 Micro-Level Implications

4.1.1 Enhancing Ethical and Sustainable Leadership Practices

At the forefront of TIPTALENT's micro-level implications is its commitment to fostering leadership that champions ethical considerations and sustainability. This initiative aligns with the insights of Peter Drucker, who asserted that "effective leadership is not about making speeches or being liked; leadership is defined by results, not attributes" (Drucker, 1999). By prioritising ethical actions and sustainable outcomes, TIPTALENT nurtures a leadership value that exceeds traditional compliments, focusing instead on the broader impact of leadership decisions on social well-being. This approach encourages leaders to pursue personal and professional growth that resonates with organisational objectives, fostering a deep sense of purpose and fulfillment.

4.1.2 Transforming Organisational Culture through Team Dynamics

TIPTALENT impacts team interactions by emphasising thought diversity and creating an inclusive atmosphere that improves joint problem-solving skills. This approach aligns with Scott Page's assertion that diversity outperforms individual ability, indicating that varied teams excel in solving difficult issues (Page, 2008). By pinpointing and cultivating leaders who excel in building inclusive avenues, TIPTALENT boosts team flexibility and promotes an innovative culture throughout the organisation. Moreover, the deliberate incorporation of ethical conduct and sustainability principles into leadership training with TIPTALENT transforms the organisational values, embedding a dedication to ethical business operations and envisioning new routes to achievement.

Sharif Bajo Page 15 of 26

4.2 Macro-Level Implications

4.2.1 Establishing New Industry Benchmarks

The implementation of TIPTALENT sets the stage for a revolution in leadership standards, advocating for a model where ethical leadership and sustainability become ideal elements of corporate strategy. This shift towards a conscious leadership model not only challenges companies to redefine their measures of success but also encourages a competitive landscape where the pursuit of social well-being and environmental ownership is paramount. As John Elkington noted, "Businesses cannot succeed in societies that fail" (Elkington, 1997). TIPTALENT embodies this principle, urging industries to embrace leadership models that value sustainability and ethical considerations.

4.2.2 Driving Social Advancements

Leaders who emerge from TIPTALENT framework are uniquely positioned to influence social change, advocating for sustainable and ethical practices that extend well beyond their organisational boundaries. Their leadership fosters a ripple effect across public policies, consumer behaviours, and social norms, promoting a shift towards more equitable and sustainable practices. These leaders act as indications of change, embodying the principle that the true measure of business success is linked to its contributions to social well-being.

4.3 Bridging Individual and Social Goals

TIPTALENT serves as a pivotal bridge, connecting the dots between individual leadership development and the broader objectives of social and industry advancement. By preparing leaders to confront and navigate contemporary challenges with an eye towards a sustainable and ethical future, TIPTALENT ensures the cultivation of a leadership pool ready to lead with integrity and foresight.

4.4 Envisioning the Future with TIPTALENT

TIPTALENT is more than a mere tool for leadership development; it represents a comprehensive strategy aimed at redefining leadership for the 21st century. Advocating for a leadership model that is deeply rooted in ethical practices, sustainability, and global awareness, TIPTALENT envisions a future where leaders are recognised not only for their organisational achievements but also for their contributions towards fostering a sustainable and equitable global community. This



approach heralds a new era of leadership, where ethical considerations, sustainability, and innovation are at the forefront, promising a future where organisations not only excel in their respective domains but also actively contribute to the well-being of the planet and its inhabitants.

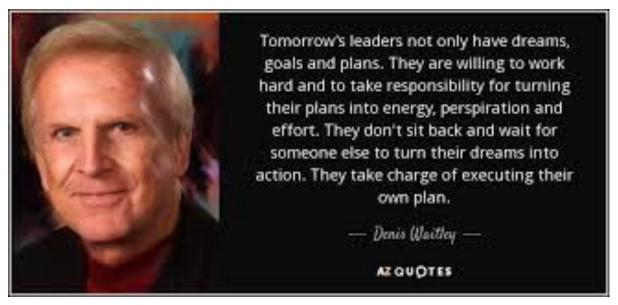
Sharif Bajo Page 16 of 26

4.5 A Plan to Create an Entirely New Business in a New Market

In the future, TIPTALENT's framework will evolve to support the creation of new businesses in emerging markets. While its primary focus is on identifying and cultivating leadership talent, TIPTALENT will leverage its robust training and development programs to equip leaders with entrepreneurial skills.

- **Developing Entrepreneurial Leaders**: TIPTALENT will train leaders in recognising business opportunities, managing risks, and crafting strategic visions. These leaders will be adept at spotting gaps in the market and innovating solutions that meet unmet needs.
- **Fostering Innovation**: The system will encourage a culture of innovation by teaching leaders how to think creatively and drive market disruption. TIPTALENT's focus on innovation will help leaders develop unique products and services that stand out in the marketplace.
- Strategic Planning and Execution: TIPTALENT will offer advanced training in strategic planning and execution. Leaders will learn to create detailed business plans, set achievable goals, and implement strategies effectively. This training ensures that new ventures are well-planned and have a higher chance of success.
- Emphasising Sustainability and Ethics: TIPTALENT will instill a strong sense of sustainability and ethical practices in its leaders. This emphasis will ensure that new businesses operate responsibly, balancing economic growth with environmental stewardship and social responsibility. Sustainable practices will enhance the credibility and long-term viability of new ventures.

By integrating these elements, TIPTALENT will transform from a leadership identification system into a comprehensive incubator for new business creation. This approach will enable organisations to venture into new markets with confidence, fostering economic growth and innovation. TIPTALENT's forward-thinking strategy will position it as a catalyst for business development, helping leaders not only identify opportunities but also build and sustain successful enterprises in the future.



Sharif Bajo Page 17 of 26

Section 5: Implementation Strategy (992 words)

Implementing TIPTALENT is a sophisticated process that requires a strategic, comprehensive approach to ensure its successful integration and utilisation within an organisation. This process involves careful planning, integration with existing systems, extensive training and support, regular data analysis and evaluation, and active engagement with external experts. Such a multi-faceted strategy ensures that TIPTALENT nurtures leadership talents in alignment with contemporary challenges, thereby driving organisational success.



Figure 15: Implementation strategy, adapted from SimpliLearn

5.1 Integration with Existing Systems

A fundamental initial phase in deploying TIPTALENT implementation strategy involves its incorporation into the current organisational structure. Cohen, Quinn, and Roth underscore the significance of integrating new systems into the overarching organisational framework. This includes capitalising on established technological platforms and ensuring they align with present HR procedures. Such a careful integration is key to improving data gathering, analysis, and dissemination functions. It empowers organisations to base their decisions on solid data, efficiently track TIPTALENT's contributions to leadership growth, and gauge its overall effect on organisational efficiency.

Furthermore, integrating TIPTALENT with pre-existing systems ensures that it becomes an integral component of the organisation's daily operations and culture, solidifying its long-term success. This approach minimises disruptions to current workflows while maximising the benefits of TIPTALENT, streamlining processes, and optimising system utilisation.

Sharif Bajo Page 18 of 26

5.2 Training and Support

To facilitate TIPTALENT's effective adoption and operation, establishing comprehensive training and support programs is essential. Training should be provided to leaders and HR teams on TIPTALENT tools and methodologies, accompanied by ongoing support to address any queries or concerns. This aligns with John Kotter's emphasis on creating short-term wins and celebrating milestones, providing immediate value to leaders and employees engaging with TIPTALENT.



Figure 16: Training and Support, adapted from Wolle Realty Careers

Continuous training and support foster a culture of continuous learning and improvement, enabling leaders to proficiently navigate the system and maximise its potential. This dedication to training and support also reflects the organisation's commitment to TIPTALENT's success, motivating leaders to fully embrace and leverage the system.

5.3 Data Analysis and Evaluation

Continuous data analysis and evaluation are crucial for assessing the effectiveness and impact of TIPTALENT. Monitoring key performance indicators (KPIs) such as leadership development outcomes, employee engagement levels, and organisational performance metrics is essential.

Regularly reviewing these KPIs provides insights into TIPTALENT's functionality and areas needing adjustments. Leadership development outcomes reveal the system's success in identifying and nurturing potential leaders. Employee engagement levels indicate workforce morale and commitment, vital for productivity and retention. Organisational performance metrics offer a broader view of TIPTALENT's contribution to strategic goals and operational success.

Persistent monitoring helps pinpoint areas requiring improvement, allowing for data-driven modifications to TIPTALENT. For instance, if certain leadership development aspects are not yielding desired results, targeted interventions can be implemented. Similarly, low employee engagement scores can prompt actions to enhance the work environment and boost satisfaction.

Regular evaluation deepens understanding of TIPTALENT's influence on leadership growth and organisational achievements. This process demonstrates TIPTALENT's value and ROI, highlighting strengths and identifying areas for refinement. Ensuring the system remains effective, relevant, and continuously improving to meet evolving organisational needs supports long-term success.

Sharif Bajo Page 19 of 26

5.4 Engagement with External Experts

Incorporating insights from external experts is a crucial pillar in the deployment strategy of TIPTALENT. Engaging specialists from various fields provides organisations with a broad spectrum of valuable perspectives and insights, enhancing TIPTALENT's efficiency. These experts contribute through objective assessments, the introduction of novel concepts, and the dissemination of best practices grounded in extensive real-world experience, enriching TIPTALENT with a wealth of knowledge and expertise.

This collaboration fosters leadership talent development and organisational growth while lending significant credibility and external validation to TIPTALENT. By tapping into external expertise, organisations align with cutting-edge practices in leadership development, amplifying TIPTALENT's effectiveness and impact. This strategic engagement positions organisations to lead in leadership enhancement, leveraging the full potential of TIPTALENT.

Engaging with external experts is vital for TIPTALENT's implementation strategy. Seeking guidance from specialists in diverse fields provides valuable insights that enhance TIPTALENT's effectiveness. External experts offer objective evaluations, introduce innovative ideas, and share best practices based on real-world experiences, creating a vast pool of knowledge and expertise.

This collaboration supports leadership talent development and organisational growth, bringing credibility and external validation to TIPTALENT. Leveraging external expertise ensures that organisations remain at the forefront of leadership development practices, maximising TIPTALENT's impact. Through continuous engagement with external experts, organisations can refine and optimise TIPTALENT, ensuring it remains effective and relevant in meeting evolving organisational needs.

5.5 Emphasising Sustainability and Ethics

Integrating external expertise in sustainability and ethics is vital for developing a holistic TIPTALENT. Aligning TIPTALENT with contemporary best practices in leadership, sustainability, and ethics, as highlighted by Porter and Kramer (2006), not only enhances organisational performance but also advances social progress by aligning business operations with societal needs.

The successful implementation of TIPTALENT requires a deliberate strategy that includes planning, integration, training, support, continuous analysis, and evaluation, along with active collaboration with external experts. This comprehensive approach empowers organisations to fully leverage TIPTALENT, cultivating leaders who can address the dynamic challenges of today's business environment. By ensuring TIPTALENT aligns with broader social values, organisations foster a sustainable and ethical business culture, enhancing overall performance.

This strategic alignment provides organisations with a competitive edge, driving innovation and sustaining growth in the middle of disruptive market forces. TIPTALENT positions organisations to adopt a forward-thinking leadership paradigm, preparing leaders who are proficient and dedicated to effecting positive change within their organisations and the wider community.

Sharif Bajo Page 20 of 26

By aligning TIPTALENT implementation with broader social values, organisations create a sustainable and ethical business environment, enhancing organisational culture and performance. This strategic approach positions organisations for long-term success and competitive advantage, ensuring they are well-equipped to innovate and sustain growth despite disruptive challenges. Through TIPTALENT, organisations embrace a future-oriented perspective on leadership, preparing leaders who are not only effective in their roles but also committed to driving positive change within their organisations and the broader society.



Figure 17: Organisational Culture, adapted from HR Grapevine

Sharif Bajo Page 21 of 26

Section 6: Sustainability and Adaptability (715 words)

The rapidly changing business landscape of today necessitates the ongoing relevance and effectiveness of systems such as TIPTALENT in order to effectively address future challenges and trends. This holds true in the areas of sustainability and ethics, where social expectations and regulatory frameworks are subject to constant shifts. This section explores the strategies and practices required to ensure that TIPTALENT excels in fostering leadership that is adaptable, capable, and aligned with sustainable and ethical values.

6.1 Emphasising Innovation and Adaptability for Future Success

TIPTALENT is firmly grounded in a culture of innovation and adaptability, designed to evolve in response to emerging challenges and opportunities. As Peter Drucker observed, "The best way to predict the future is to create it." This highlights the importance of adopting a proactive and forward-thinking approach. It involves a continuous assessment of the external environment to identify new trends in leadership, sustainability, and ethical practices, which ensures that TIPTALENT is well-prepared to adapt and meet evolving demands. Embracing this culture of innovation enables the system to remain at the forefront of leadership development, ready to navigate the complexities of the modern business world.



Figure 18: Innovation success adapted from Frost and Sullivan

6.2 Integrating Continuous Improvement Measures

A crucial aspect of maintaining the relevance and effectiveness of TIPTALENT lies in the integration of mechanisms for continuous improvement. This entails establishing feedback loops that engage a wide range of stakeholders, including employees, leadership teams, and external partners. The objective is to refine TIPTALENT's focus on sustainability and ethical practices. By adopting this comprehensive approach, TIPTALENT accurately reflects the values and expectations of its stakeholders while staying abreast of the latest advancements in these vital domains. This strategy aligns with Peter Senge's concept of learning organisations, in which individuals are encouraged to continually enhance their abilities to achieve desired outcomes (Senge 1990). Embracing these principles of continuous learning and adaptability

Sharif Bajo Page 22 of 26

ensures that leadership talent identification systems are in a constant state of evolution and refinement. Consistent with this principle of ongoing enhancement, TIPTALENT will undergo updates with new features and solutions every six months to a year, in response to the latest stakeholder feedback and to adapt to emerging needs and trends. We already have innovative features to be added to the system in version 2 that will be launched by the end of 2024.

6.3 Reaffirming the Commitment to Sustainability and Ethics

At the core of TIPTALENT lies a strong dedication to sustainable and ethical practices. This commitment exemplifies an organisation's pursuit of business success while simultaneously valuing and enhancing the welfare of both individuals and profits. John Elkington's introduction of the Triple Bottom Line concept emphasises the significance of businesses prospering in a manner that is sustainable for the environment and beneficial to employees and the wider community. By integrating these principles into TIPTALENT, organisations demonstrate their resolve to cultivate leaders who prioritise long-term sustainability over short-term gains, embodying ethical leadership and corporate responsibility.

6.4 Strategies for Actionable TIPTALENT Adaptability

To ensure that TIPTALENT remains adaptable and responsive to the ever-evolving standards of sustainability and ethics, several strategies can be employed:

- Fine-tuning Sustainability Criteria based on Stakeholder Feedback: Engaging in ongoing discussions with stakeholders guarantees that TIPTALENT consistently reflects a shared and evolving understanding of sustainability and ethics in practice. This engagement fosters a collaborative environment where stakeholders feel a sense of ownership and commitment to the system's success.
- **Regularly Updating TIPTALENT Framework:** Keeping abreast of the latest developments and best practices in sustainability and ethics allows TIPTALENT to be responsive to new challenges and opportunities. This ensures the system remains effective in identifying and nurturing leadership talent equipped to thrive in an ever-changing world.

In conclusion, the effectiveness of TIPTALENT in identifying and fostering leaders capable of navigating the intricacies of today's and tomorrow's business landscape depends on its ability to remain flexible, committed to sustainability and ethics, and open to continuous learning and improvement. Organisations can create a leadership talent identification system that prepares for future challenges and opportunities by implementing strategies to ensure ongoing relevance and effectiveness, incorporating mechanisms for continuous adaptation, and reaffirming core values. With a comprehensive and strategic approach, TIPTALENT can ensure that leadership talent is equipped to lead within the present context and drive positive change for a more sustainable, ethical, and prosperous future.

Sharif Bajo Page 23 of 26

Conclusion (290 words)

In conclusion, the TIPTALENT system represents a significant evolution in leadership development, carefully designed to address the multifaceted challenges of the modern business environment. By integrating insights from previous modules, TIPTALENT underscores the critical importance of sustainability, ethical practices, and adaptability as core components of effective leadership.

Traditional leadership identification methods often fall short in recognising the dynamic and complex nature of today's business challenges. TIPTALENT challenges these conventional approaches by embracing a comprehensive strategy that prioritises ethical decision-making and sustainability, reflecting a broader organisational commitment to long-term societal and environmental well-being. This shift signifies a departure from static leadership metrics, advocating for a system that values innovation, resilience, and a forward-thinking mindset.

At the heart of TIPTALENT is the use of advanced technologies and data analytics, which enhance the precision and effectiveness of the talent identification process. By leveraging these tools, TIPTALENT ensures a holistic evaluation of potential leaders, focusing on their ability to navigate current challenges and future uncertainties with integrity and strategic foresight. This approach not only identifies leaders capable of driving organisational success but also fosters a culture of continuous learning and improvement, essential for maintaining competitive advantage in a rapidly evolving global market.

The implementation of TIPTALENT has profound implications at both micro and macro levels. Internally, it transforms organisational dynamics by fostering an inclusive, collaborative environment that enhances team effectiveness and innovation. Externally, it sets new industry benchmarks, encouraging other organisations to adopt similar sustainable and ethical practices. This dual impact reinforces the importance of leadership that not only excels in operational efficiency but also contributes positively to broader societal goals.

To ensure its ongoing relevance and effectiveness, TIPTALENT incorporates continuous improvement mechanisms, regularly updating its framework to reflect emerging trends and stakeholder feedback. This commitment to adaptability and innovation ensures that the system remains responsive to future challenges and opportunities, positioning it as a catalyst for sustained organisational growth and societal progress.

In essence, TIPTALENT embodies a visionary approach to leadership development, one that integrates sustainability, ethical practices, and adaptability at its core. By championing these values, TIPTALENT prepares leaders to navigate the complexities of the modern business landscape, driving transformative change and fostering a sustainable future. This holistic framework not only redefines leadership standards but also ensures that organisations are equipped with the talent necessary to thrive in the 21st century.

Sharif Bajo Page 24 of 26

References

- 1. Andrew, D. (2017) 'Prioritize your opportunities with this checklist', Harvard Business Review. Available at: https://hbr.org/2017/09/prioritize-your-opportunities-with-this-checklist
- 2. Anthony, S.D. (2017) 'Innosight managing partner discusses why established corporations should be better at handling disruptive threats'. Harvard Business Review. Available at: [https://hbr.org/podcast/2017/04/to-reinvent-your-firm-do-two-things-at-the-same-time#].
- 3. Boudreau, J.W. and Ramstad, P.M. (2005) 'Talentship, Talent Segmentation, and Sustainability: A New HR Decision Science Paradigm for a New Strategy Definition', Human Resource Management.
- 4. Capossi, M.M., Dye, R. and Howe, A. (2011) 'Sparking creativity in teams: An executive's guide', McKinsey Quarterly. Available at: https://www.mckinsey.com/capabilities/strategy-and-corporate-finance/our-insights/sparking-creativity-in-teams-an-executives-guide
- 5. Cohen, D., Quinn, B. and Roth, E. (2019) 'The innovation commitment', McKinsey & Company. Available at: https://www.mckinsey.com/capabilities/strategy-and-corporate-finance/our-insights/the-innovation-commitment
- 6. Deloitte (2020) 2020 Global Human Capital Trends.
- 7. De Jong, M., Marston, N. and Roth, E. (2015) 'The eight essentials of innovation', McKinsey Quarterly. Available at: https://www.mckinsey.com/capabilities/strategy-and-corporate-finance/our-insights/the-innovation-commitment
- 8. Drucker, P. (1999) Management Challenges for the 21st Century. Harper Business.
- 9. Dyer, J., Gregersen, H. and Christensen, C.M. (2009) 'The Innovator's DNA', Harvard Business Review.
- 10. Eccles, R.G., Ioannou, I. and Serafeim, G. (2014) 'The Impact of Corporate Sustainability on Organisational Processes and Performance', Management Science.
- 11. Edmondson, A.C. (2012) 'Team Learning and Psychological Safety: A Critical Analysis of Theory and Research', in West, M.A. (ed.) The Oxford Handbook of Organisational Psychology.
- 12. Elkington, J. (1997) Cannibals with Forks: The Triple Bottom Line of 21st Century Business. Capstone.
- 13. Hamel, G. and Sanini, M. (2020) Humanocracy: Creating Organisations as Amazing as the People Inside Them. Harvard Business Review Press.
- 14. Kirsner, S. (2021) 'Don't let financial metrics prematurely stifle innovation', Harvard Business Review. Available at: https://hbr.org/2021/03/dont-let-financial-metrics-prematurely-stifle-innovation
- 15. Kotter, J.P. (1996) Leading Change. Harvard Business School Press.
- 16. Page, S.E. (2008) The Difference: How the Power of Diversity Creates Better Groups, Firms, Schools, and Societies New Edition. Princeton University Press.
- 17. Porter, M.E. and Kramer, M.R. (2011) 'Creating Shared Value', Harvard Business Review.
- 18. Senge, P.M. (1990) The Fifth Discipline: The Art & Practice of The Learning Organisation. Currency Doubleday.
- 19. Visser, W., Hollender, J. and Googins, B. (2010) The Age of Responsibility: CSR 2.0 and the New DNA of Business. Wiley.

Sharif Bajo Page 25 of 26

Attachments

- 1. A recorded poster presentation
- 2. Graduation poster
- 3. Student Task Completion Checklist

Sharif Bajo Page 26 of 26